

# License Renewal

## License Renewal Guide

### How Licenses Work

Your self-hosted license validates against our servers every 24 hours. You need an active internet connection from your server to [app.myworkforceteamtechnology.com](https://app.myworkforceteamtechnology.com), a valid license key, and a registered domain (locked on first use).

### License States

Active: Full functionality, no warnings.

Grace period: Your license expired. You have 3 days to renew. Users can view all data but cannot create, edit, or delete anything. A warning banner shows at the top of every page.

Expired: Grace period ended. App is locked. Full-screen overlay blocks access until you renew.

### How to Renew

Option 1: Click the Renew License button shown in the warning banner or overlay.

Option 2: Visit  
[https://app.myworkforceteamtechnology.com/license/renew?key=YOUR\\_LICENSE\\_KEY](https://app.myworkforceteamtechnology.com/license/renew?key=YOUR_LICENSE_KEY)

### Payment Process

Select monthly or annual billing. Complete Stripe checkout. License reactivates automatically within seconds. App returns to full functionality.

### Transferring Your License

Licenses are locked to one domain on first use. To transfer, email [support@myworkforceteamtechnology.com](mailto:support@myworkforceteamtechnology.com) with your license key and the new domain. Support will unlock the binding. On next validation, the license locks to the new domain.

### Common Issues

License check failing: Verify your server can reach [app.myworkforceteamtechnology.com](https://app.myworkforceteamtechnology.com). Confirm your `LICENSE_KEY` env var is correct. Check `APP_DOMAIN` matches the registered domain.

Grace period banner appears but I already renewed: Wait up to 24 hours for the next validation cycle, or restart the app to force an immediate check.

Domain mismatch error: Your license is locked to a different domain. Contact support to transfer the binding.