

Custom Domain

Custom Domain Setup

Requirements

Professional plan or higher. A domain you own. Access to your DNS provider.

Setup Process

Step 1: In Platform Dashboard, click Custom Domain. Enter your desired domain (e.g. workforce.yourorg.com).

Step 2: Copy the DNS records shown. Typically you need a CNAME record pointing to your subdomain.

Step 3: Add the DNS records in your DNS provider (HostGator, GoDaddy, Cloudflare, etc.).

Step 4: Wait for DNS propagation. Can take up to 24 hours but usually completes within 1 hour.

Step 5: Click Verify in the Platform Dashboard. Once verified, SSL certificate is automatically provisioned.

Step 6: Your custom domain is live. Your users can now access the platform at your domain.

Troubleshooting

DNS not verifying: Wait longer for propagation. Use a DNS checker tool to verify records are visible globally.

SSL certificate issues: Certificates are issued automatically. If you see warnings after 30 minutes, contact support.

Still showing subdomain: Clear your browser cache. Try an incognito window.

Support

Contact support@myworkforceteamtechnology.com for custom domain assistance.